Privacy Policy

1. Introduction

DAX BPO Services ("Company," "we," "our," or "us") is dedicated to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and utilize our services.

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, and other contact details.
- Business Information: Company name, job title, and other relevant business details.
- Usage Data: Information on how you interact with our website and services.
- Employment Data: Resumes, work experience, and qualifications provided by job seekers.

3. How We Use Your Information

We use the collected information to:

- Provide and enhance our BPO services.
- Facilitate recruitment, staff management, and administrative tasks.
- Respond to inquiries and communicate with clients and job seekers.
- Ensure compliance with legal obligations and enforce our terms.

4. Information Sharing and Disclosure

We do not sell or rent personal information. However, we may share your information with:

- Clients for recruitment and staffing purposes.
- Service providers who assist in our business operations.
- Legal authorities when required by law.

5. Data Security

We implement appropriate security measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

6. Data Retention

We retain your personal information only as long as necessary to fulfill our services and legal obligations.

7. Your Rights

You have the right to:

- Access, update, or delete your personal information.

- Opt out of marketing communications.
- Request information on how your data is used.

8. Cookies and Tracking Technologies

We use cookies to enhance your experience on our website. You can manage your cookie preferences through your browser settings.

9. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of our services constitutes acceptance of the revised policy.

10. Contact Us

For any questions or requests regarding this Privacy Policy, contact us at admin@daxacc.com.au

